



Certificamos que

Karen Vicentini Pinheiro

Concluiu o curso **Customer Experience Intermediate**, conduzido pela CS Academy, realizado no formato online e ao vivo, nos dias 21, 23, 24, 25 e 28 de junho de 2021, totalizando 14 horas.



A handwritten signature in black ink, appearing to read 'Diego Azevedo', is written over a thin horizontal line. Below the line, the name 'Diego Azevedo' is printed in a smaller, dark blue font, followed by 'Founder CS Academy' in a slightly smaller font.